

CUSTOMER SERVICE AND TRANSFORMATION SCRUTINY COMMITTEE

Minutes of a meeting of the Customer Service and Transformation Scrutiny Committee of the Bolsover District Council held in the Council Chamber, the Arc, Clowne, on Monday 11th December 2017 at 1000 hours.

PRESENT:-

Members:- Councillors P. Cooper, M.G. Crane, R.A. Heffer and D. McGregor.

Officers:- D. Swaine (Chief Executive Officer), L. Hickin (Strategic Director), S. Sternberg (Assistant Director Governance) and A. Bluff (Governance Officer).

Councillor J.E. Smith in the Chair

0470. APOLOGIES

Apologies for absence were received on behalf of Councillors R.J. Bowler, Mrs P.M. Bowmer, A. Joesbury and R. Turner.

0471. URGENT ITEMS OF BUSINESS

There were no urgent items of business to consider.

0472. DECLARATIONS OF INTEREST

There were no declarations of interest made.

0473. MINUTES – 30th OCTOBER 2017

Moved by Councillor R. Heffer and seconded by Councillor D. McGregor
RESOLVED that the Minutes of a Customer Service and Transformation Scrutiny Committee held on 30th October 2017 be approved as a correct record.

0474. LIST OF KEY DECISIONS AND ITEMS TO BE CONSIDERED IN PRIVATE

Members were advised that the List of Key Decisions and items to be considered in private document would be published on Friday 15th December 2017.

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0475. WORK PLAN 2017/18

Committee considered their work plan for 2017/18.

The Assistant Director Governance advised Committee that they would need to complete a scoping document in relation to their review work at the next meeting on 8th January 2018.

The formal meeting concluded at 1015 hours and Members then met as a working party to continue their review work. The working party concluded at 1110 hours.